

Facilitating with confidence

Duration:

One day

Objective

Dynamic facilitation is the very essence of strong leadership. It is about helping people face difficult issues creatively and collaboratively and achieving unanimous, win/win solutions. It achieves this magic by eliciting nonlinear, heartfelt, transformational qualities of thinking called "choice-creating" as opposed to "decision-making", "problem-solving" or "creative problem-solving."

Contents

The content of this course includes: -

The difference between communicating and selling news or information

Barriers to effective facilitation

Using a simple structure to plan effective communication

Communicating more effectively on an individual and group basis

Using different styles of language to build rapport

Identify the areas of individual, potential causes of stress where you can take control and plan a positive course of action

Turn positive action into positive habits & turn setbacks to your advantage

Take personal responsibility for what you know and what you need to find out and feedback

Who should attend

This course is suitable for key managers with people responsibilities who can be faced with challenging situations in individual and team situations. Managers who want to improve their effectiveness by learning and experiencing different methods of facilitation and communication skills to get results.

Course benefits

Facilitating with confidence doesn't ask you to learn new steps or commit to certain behaviors. You can just be yourself! The strong facilitator works with each person's natural inclinations and genius, helping all come together with a better solution in faster time. In addition, the process builds trust and new levels of capability.

Additional information

This process is appropriate to so many different areas. Teams, conflict resolution, transformational leadership, communication, education, personal transformation, community dialogue, innovation, trust-building, coaching, and especially for addressing impossible issues.

Certificates

All delegates who attend this course will be issued with a certificate of attendance upon successful completion.

Trainers background

The trainer for this course is a Fellow of the Chartered Institute of Personnel Development and holds a variety of coaching and NLP (Neuro Linguistic Programming) qualifications which she uses in performance coaching, stress and change management. She is especially well-suited to training programmes which involve problem solving, both with people and situations, and issues relating to human resource management.