



BUSINESS FOCUS
& ASSOCIATES LTD

Health and Social Care

Want to train your staff up to industry standard, have them provide effective direct care & understand current legislation?

BFA can help you do this with a Health and Social Care National Vocational Qualification at Level 2.

Who should study this?

This qualification is designed for those who provide Health and Social Care to clients. It explores direct care, where the focus is hands-on care, (doing things for clients) enablement care and development and maintenance of the clients independence (supporting and enabling clients to do things for themselves). Assessment and learning is work-based.

What will your staff learn?

Depending on the module selection, learners will be able to demonstrate that they can:

- Understand the principles of care
- Follow the policies and procedures of your organisation
- Apply safe working practices
- Identify the legislation that covers care work and protects those in care
- Understand what is meant by equality and discrimination
- Understand the rights to care, complaint procedures, confidentiality & privacy
- Deliver an excellent service in the care environment.

How will my business benefit?

Employee Motivation - Employees will recognise the importance of providing effective care to clients and the difference it can make to their lives.

Legislation Awareness - Employees will understand the legislation that surrounds the care industry and how this applies to the work that they undertake.

Health & Safety – Health and safety issues will be avoided as employees learn about applying safe working practises.

Improved Service – With a better understanding of the work they undertake employees will provide an overall better service.

Increased Staff Retention Rates – Staff will feel rewarded and nurtured and will receive job satisfaction encouraging them to stay with the company longer

Training is beneficial for both your employees and your business.

The efficiency and awareness brought about by it could have a massive impact on the profitability of your organisation.

You may be eligible for full or partial Government funding for these qualifications

Call us now on 0800 195 9099 and take the first steps to improving your business through effective staff training.



NVQ
Health and Social Care

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Course Details

Entry Requirements

No formal qualifications are required, however candidates be over 19, must not hold more than 5 GCSE qualifications at A – C Level and not be in full time education. All learners must also hold a written contract of employment.

Course Content

The aim of this qualification is to recognise the skills and competencies of candidates in the workplace. This qualification will help employees develop a clear understanding of their specific role and responsibilities and how to create a safe and healthy environment for themselves and those they care for, as well as covering issues such as equality, discrimination and communication skills. It will ensure they can deliver an excellent level of care.

Candidates plan a programme of development and assessment with their assessor and compile a portfolio of evidence to prove that they are competent and knowledgeable in their work role.

For the NVQ Level 2, candidates must 2 mandatory units (taken from the 4 available) and 4 optional units

Mandatory Units

Communicate with, & complete records for individuals
Support the health and safety of yourself & individuals

Develop your knowledge & practice
Ensure your own actions support the care, protection & wellbeing of individuals

Optional Units

Carry out and provide feedback on specific plan of care activities
Support individuals to access and use information
Support individuals in their daily living
Support individuals to make journeys
Support individuals to meet their domestic and personal needs
Support individuals to access and participate in recreational activities
Support individuals to take part in development activities
Support individuals during therapy sessions
Provide food and drink for individuals
Help individuals to eat and drink (cannot be taken in conjunction with Provide food and drink for individuals option)
Help individuals to keep mobile
Help address the physical comfort needs of individuals
Undertake agreed pressure area care
Support individuals with their personal care needs
Support individuals to manage continence (cannot be taken with support individuals with their personal care needs option)

Maintain the feet of individuals who have been assessed as requiring help with general foot care
Assist in the administration of medication
Support individuals prior to, during and after clinical procedures
Contribute to moving and handling individuals
Observe, monitor and record the conditions of individuals
Support individuals to undertake and monitor their own health care
Support individuals who are distressed
Contribute to working in collaboration with carers in the caring role
Contribute to effective group care
Gain access to, and ensure individuals' homes are secure
Manage environments and resources during clinical activities
Protect yourself from the risk of violence at work

NVQ Health and Social Care