Network Support Technician Diploma

Take your IT skills to the next level and become a network or system administrator



Get highly valued skills that are always in demand

Our Network Support Technician Diploma is ideal for those of you who'd like to take your IT skills to the next level and become a network or system administrator.

This intensive diploma will give you the advanced technical skills you need to work for an external IT support company or work in house within a company's IT department.

The skills you need to get the job and succeed

Our Network Support Technician Diploma is ideal if you want to take your existing IT skills to a whole new level. You'll have the desire to work under pressure, offering support when it's needed – ensuring network systems run smoothly. The opportunities for employment within the area of network support are enormous as businesses continue to grow and utilise the technology available to them. This is a vital role to ensure the smooth running of businesses reliant on their network and IT systems. So, if you're looking for a challenging new role where your skills are always highly in demand, our Network Support Technician Diploma could be the ideal choice for you.

What will you get in return?

A Pitman Training Diploma is one of the most prestigious diplomas you can complete from one of the most highly regarded training organisations across the world. Businesses throughout the UK recognise the Pitman Training name as a sign that you have been trained to the very highest level. So with your Network Support Technician Diploma, you'll be able to manage, maintain, troubleshoot, install, operate and configure basic network infrastructure.



"Just wanted to say a big thank you to all the staff for their continued support whilst I was studying for my Diploma. I have been hugely impressed and it was money well spent. As well as improving my skills considerably, it has also helped me to improve my knowledge and confidence. I would definitely recommend Pitman Training, not only for the Diploma I took, but also all other courses that they offer."

Lyle Galley

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Get the Pitman Advantage™

Core Courses

Network+
This training program prepares students to become Network+ certified. Students of CompTIA Network+ will gain the knowledge and skills necessary to manage, maintain, troubleshoot, install, operate and configure basic network infrastructure, describe networking technologies, and basic design principles.

MTA Networking Fundamentals
is designed to provide students with an explanation and understanding of fundamental networking concepts. The MTA certification programs cover the baseline knowledge of building and managing Microsoft Windows Servers, Windows-based network operating systems, Active Directory, account management, and system recovery tools.

MTA Security Fundamentals
is designed to provide students with an explanation and understanding of fundamental security concepts. MTA is a new certification program that Microsoft has created specifically for students entering into the IT industry for the first time. It validates the foundational knowledge needed to build and secure Microsoft Windows Servers, Windows-based network operating systems, Active Directory, account management, and system recovery tools.

MTA Server Administration
is designed to provide students with an understanding and explanation of fundamental server administration concepts. MTA is a new entry-level credential from Microsoft that validates the foundational knowledge needed to take the first step toward building a successful career in technology.

Communication Skills for IT Specialists
The need for IT specialists who can effectively communicate with all types of users, as well as help organizations implement and manage their increasing technological requirements, continues to grow. The Communication Skills for IT Specialists course helps you communicate successfully while managing projects and people within the IT industry.

Elective Courses* (choose three)

Computer Keyboard Skills
Health and Safety Essentials
Word
Excel
Access
Outlook
Learning Windows 7



Guideline Learning Time

220 hours flexi study or 8 weeks full-time
(Full-time is based on approx 20-30 hours a week)
Our flexible learning method allows you to take up to 12 months to complete a diploma.

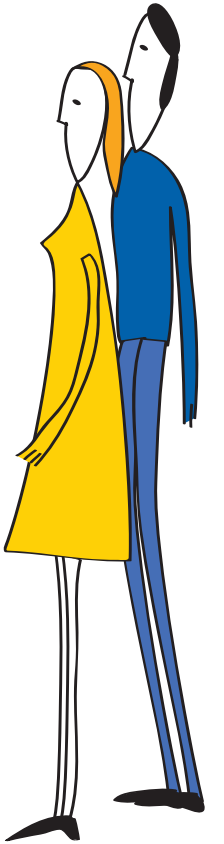
Other courses you may be interested in

Different IT Technical roles require specialist knowledge and this can determine which area you specialise in. Please talk to your Pitman Training Course Advisor for recommendations on choosing the right diploma

Get the Pitman Advantage™

This prestigious Pitman Training Diploma is highly regarded by employers throughout the UK and signifies that you have been trained to the highest level. With your completed diploma you'll be able to apply for jobs with the confidence that you have the skills needed to provide technical support to companies or colleagues in the timeliest and most proficient manner.

- Flexible training which fits around your work and family commitments
- Online support 24/7, plus additional support from Pitman Training course advisors
- The skills in demand by employers
- Confidence that you're one step closer to your dream job, promotion or new career



To discuss your current skills and aspirations for the future, please speak to one of our friendly advisors.

They can also provide complete details on the full range of Diplomas and Courses in this area.

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Get the Pitman Advantage™

**Alternative choices are available. Please talk with your Course Advisor. Seminars are subject to availability at your local Pitman Training Centre.*